**Why do I need to create an account and verify my email?**

To unlock exclusive travel prices, we invite you to join our special Closed User Group (CUG)! Creating an account and verifying your email grants you access to our unbeatable wholesale prices, carefully negotiated with top hotels, airlines, and more. These exclusive rates are kept private to protect our partners’ pricing and ensure you get the best value, compliant with industry standards. It’s your VIP pass to a world of savings.

**What is a CheapPASS?**

Discover the key to extraordinary travel savings with a CheapPASS! For every hotel or week-long getaway you explore, we display both the standard price and the exclusive CheapPASS price—our insider wholesale rate. By adding a CheapPASS at checkout, you unlock these premium discounts, saving up to 60% compared to other travel booking sites. The CheapPASS is tailored to your total savings, is clearly shown at checkout, giving you the power to choose epic deals before finalizing your booking. It’s your ticket to travel smarter and save bigger!

**What makes iTravelCheap different?**

iTravelCheap redefines travel booking with a fresh, savings-driven approach! As a cutting-edge platform, we focus exclusively on direct bookings, prioritizing hotels that offer the biggest discounts upfront. Unlike traditional sites, we sort your search results to showcase the best deals first, helping you discover top-rated hotels that deliver exceptional value. Stay open to new possibilities—our curated selections may surprise you with better options than you imagined, all at unbeatable wholesale prices. At iTravelCheap, our mission is simple: maximize your savings while ensuring you get the most incredible travel experience for your money!

**What is the difference between iTravelCheap and Tripello**

iTravelCheap is the exciting next chapter of Tripello, reimagined as a premier travel booking platform! While Tripello has transformed into a cutting-edge Travel Technology Company, it powers the innovative technology behind iTravelCheap. This means iTravelCheap delivers a sleek, user-friendly experience with exclusive wholesale prices and smart savings, all built on Tripello’s robust tech foundation. Think of iTravelCheap as your go-to for unbeatable travel value, with Tripello’s expertise driving the magic behind the scenes!

**Do you always have the cheapest Hotels?**

At iTravelCheap, we’re all about delivering incredible value, but no one can guarantee the absolute lowest price on every hotel every time—it’s the nature of the travel industry! What we do promise is to showcase the best available deals at the moment of your search, often with discounts that outshine other platforms. If we don’t have your specific hotel at the lowest price, we’ll suggest comparable or even higher-rated options that save you more. Our goal? To help you find top-quality stays at unbeatable rates, tailored to your search!

**Is iTravelCheap not just the same as KAYAK or TRIVAGO?**

Not at all—iTravelCheap is a game-changer! Unlike KAYAK or Trivago, which are MetaSearch Engines that scour the web for public prices across travel sites, iTravelCheap unlocks exclusive wholesale rates you won’t find anywhere else. These special prices are reserved for our Closed User Group (CUG) members, giving you access to deeply discounted deals that go beyond what’s publicly available. With iTravelCheap, you’re not just comparing prices—you’re tapping into a world of elite savings!

**Do you have all the same Hotels as the other sites?**

It depends on your search and travel dates, but here’s what makes us unique: every time you hit the search button, iTravelCheap performs a LIVE global scan of tens of thousands of exclusive wholesale contracts. Unlike major platforms that rely on pre-set databases, we don’t pay to stock specific hotels. Instead, we deliver real-time results, showcasing the lowest available prices at that moment. Often, we feature the same hotels as the big names, but we also uncover incredible deals on high-quality stays they can’t match. With iTravelCheap, you’re getting fresh, unbeatable options tailored to your trip!

**What is Dynamic Pricing?**

Dynamic Pricing is your ticket to massive travel savings, like playing the stock market for deals! Prices shift based on location, dates, availability, and more, allowing us to offer incredible discounts. When you search on iTravelCheap, we launch a LIVE scan of tens of thousands of wholesale contracts in real-time—first during your initial search and again when you explore room details. This means prices or room availability may vary slightly between the search and room levels, or you might even score an even better deal! For example, one source might offer a room with breakfast cheaper than a room-only option from another. No worries—it’s all part of our mission to show you every amazing option available. Once you reach the room level, your price is locked in for 30 minutes. If time runs out, simply start a new search to keep hunting for the best deal!

**Can I book Hotels and Flights together on one itinerary?**

Currently, iTravelCheap handles hotel and flight bookings as separate transactions, so they’ll be booked individually. Don’t worry—all your itineraries and details are neatly organized in your Bookings section for easy access. We’re hard at work to bring you the option to combine hotels and flights into a single itinerary in the future, making your travel planning even smoother! Stay tuned for this exciting update!

**Can I change my Hotel Booking Date?**

Yes, you can change your hotel booking date, but here’s the catch: since iTravelCheap showcases real-time deals based on LIVE searches of wholesale contracts, we can’t guarantee the same hotel, room, or price for a different date. To ensure you’re getting the best deal, confirm your dates before booking. If you need to change, you’ll need to cancel your existing booking (check the property’s cancellation policy!) and start a new search for your updated dates. This way, you’ll always see the freshest, most competitive options available!

**Do you have Taxes and Fees included in your prices?**

Absolutely! With iTravelCheap, what you see is what you pay—no hidden surprises at checkout like you might find elsewhere. Our prices include all taxes and fees (excluding resort fees, where applicable), giving you clear, upfront costs for a hassle-free booking experience. Travel confidently knowing your deal is the real deal!

**What about Resort Fees?**

Resort fees can be a hassle, and unfortunately, they’re set by the property and paid on-site, beyond our control. But don’t worry—iTravelCheap keeps it transparent! Every search result includes a clear price breakdown, so you’ll know upfront if resort fees apply and exactly how much they’ll be at check-in. We’re all about no surprises, helping you plan your trip with confidence!

**Will I get my MILES for flights booked on iTravelCheap?**

Yes, you can absolutely earn your miles! When booking a flight on iTravelCheap, simply enter your Frequent Flyer Number during the process, and your miles will be credited to your airline account as usual. It’s an easy way to keep racking up rewards while enjoying our exclusive deals!

**Can I redeem my MILES?**

At this time, redeeming miles isn’t available on iTravelCheap. However, you can still earn and accumulate miles on flights booked through our platform by entering your Frequent Flyer Number during booking. We’re working to enhance our features, so stay tuned for future updates that might include mile redemption options!

**Can I use any Third Party Loyalty Rewards or Points on iTravelCheap?**

Unfortunately, our unique business model doesn’t currently support using third-party loyalty rewards or points for bookings. But don’t worry—you’re still unlocking exclusive wholesale deals that deliver incredible value! We’re always exploring ways to enhance your experience, so keep an eye out for future updates on loyalty program integrations!

**Do you have Customer Service?**

Absolutely! Our dedicated Customer Service Team is here for you 24/7, no matter where you are in the world. Whether you have questions or need assistance, we’re just a click away, ready to make your travel experience seamless and stress-free!